

EOY Party Package

MELBOURNE ZOO
LAKESIDE TERRACE

NOV 2026 - JAN 2027

Lakeside Terrace

VENUE HIRE FEE
$360







Available November 2026 – January 2027 | Perfect for 20 to 100 Guests

Celebrate the end of the year with your team in a truly unique setting. The Lakeside Terrace at Melbourne Zoo offers a picturesque, tranquil alcove overlooking our iconic Japanese Gardens and serene lake.

Whether you're planning an intimate sit-down lunch or a relaxed standing cocktail reception, this versatile open-air space seamlessly accommodates both seating and standing formats. Your guests can relax amidst stunning lush surrounds, spot resident koi fish, turtles, and birdlife, and enjoy a memorable summer event in the heart of the Zoo.

Package Highlights:

Capacity: Flexible layouts for 20 to 100 guests (seated or standing)
Setting: Open-air lakeside venue with views of the Japanese Gardens
Atmosphere: Relaxed, secluded, and beautifully landscaped
Inclusions: Food & beverage, flexible floorplan and dedicated event support

Drinks & Canapes

$88 PER PERSON







1-HOUR CANAPE PACKAGE

3 Canapes
2 Substantial Canapes

ADD
Antipasto Board - $18pp
Hot Chips - $9pp

1-HOUR UNLIMITED BEER & WINE

Mortar & Pestle Brut NV SA
Mortar & Pestle Semillon Sauvignon Blanc SA
Mortar & Pestle Cabernet Merlot SA

Stomping Ground Lager 4.6%
Great Northern Super Crisp 3.5%
Heaps Normal Quiet XPA <0.5%

Selection of Coca-Cola branded soft drinks

ADD
Mojitos on arrival - $22pp

Guests can purchase drinks from our bar after the beverage package

Ben & Jerry's Add-On

WHY NOT ADD-ON

$400 HIRE + SCOOPS





1-HOUR BEN & JERRY'S ICE-CREAM CART

With your choice of four ice-cream flavours from our range, as well as

Sweet treats:
· Mini lamington fingers
· Waffles
· Tim Tam pieces
· Chocolate brownie bites
· Mini pavlovas
· Fresh berries

Drizzle sauces
· Chocolate fudge sauce
· berry coulis

Toppings
· Chocolate pearls
· Sprinkles
· Popping candy
· Crushed honeycomb

Event Details

ZOO ACCESS

COMPLEMENTARY ZOO ACCESS - FROM 2:00PM

50% discounted

ADD ALL DAY ZOO ADMSIOON - $26.50PP

EVENT TIMES

ACCESS TO LAKE SIDE TERRACE - 3:00PM

FOOD AND BEVERGE SERVED

EVENT CONCLUSION - 5:00PM

Times are adjustable & subject to availbility. Outside of Zoo hours (9:00am - 5:00pm) security is required with an additional cost

ZOO EXTRAS

ADD TO YOUR FUNCTION EXPERIENCE!

Race Around The Zoo

Get ready to embark on a picture perfect photography challenge with your colleagues. Zoom your way around the Zoo to snap the most creative animal photos while unravelling the answers to your riddles.
$730 for up to 60 people, $12 per additional person. A maximum of 120 people per session.

Guided Tours

1 hour guided tour down one of our popular trails
$395 for 15 people, $26 per additional person

Ranger Talk

$395 for up to 60 people (dependent on each animal)
***selected animals available only.**

3 weeks notice required to book in any experiences. Experiences require approval from Zoos Victoria prior to confirmation.

Estimated Costs

CLIENT: GRACE MAHONEY

EVENT NAME: HIPSTER WHALE EOY PARTY

DATE: 12 NOV 2026 GUESTS: 30

EVENT TIMES

COMPLEMENTARY ZOO ACCESS - FROM 2:00PM
ACCESS TO LAKE SIDE TERRACE - 3:00PM
FOOD AND BEVERGE SERVED
EVENT CONCLUSION - 5:00PM

Times are adjustable & subject to availbility. Outside of Zoo hours (9:00am - 5:00pm) security is required with an additional cost

ITEM	QTY	COST	TOTAL
Venue Hire: Lakeside Terrace	**1**	**$360**	**$360**
EOY Party Package	**30**	$88	**$2,640**
Total			**$3000**
Zoo Ranger Talk - Optional	***1***	***$395***	***$395***

Please note that pricing outside of Compass Group's control, such as suppliers and Zoos Victoria may increase without prior notice.

A $2,200 minimum food and beverage spend is applicable for this event based on acceptance of this quotation.

There is a minimum requirement of 20 adults for all catering packages.
Should you wish to proceed with your function, we require a deposit of 25% of the total estimated costs or $2,000 (whichever is greater) to secure your booking. This quotation is valid for seven (7) days.Please note that no outside catering can be bought in.

CLIENT CONFIRMATION SIGN OFF

Please return a signed copy of this Catering and Venue Hire Quotation to Levy Venues.If you (on behalf of the Client) (i) accept this Quotation; (ii) pay any deposit amounts; or (iii) continues to engage RA Venues regarding the Services, the Client by that action is deemed to have accepted the terms and conditions of this Quotation.

Client Name (the “Client” or “You”) and ABN (if applicable):

Client Address:

Client Phone Number:

Client Contact Person and Phone Number: **DATE:**

Client Authorised Signatory Name and Signature:

DATE:

An invoice for the deposit will be sent through upon receival of the signed proposal. Once payment and a signed contract has been received, your coordinator will confirm the event with you.

GENERAL TERMS AND CONDITIONS

1.OUR RESPONSIBILITIES

We will perform the Services, which are described in Annexure A (“Description of Services”), safely in accordance with good industry practice and in accordance with the law using people that are properly trained, hold all necessary licences, and where We use our equipment ensure that it is fit for purpose and maintained properly.

2. YOUR RESPONSIBILITIES

You will ensure that you do not allow:

a)external or self-catering or other services within the Venue without our clear written approval;

b)alcoholic beverages to be brought onto or taken from the Venue; or

c)unruly, inappropriate or violent behaviour from guests or damage to the Venue by guests.

3. WHAT YOU WILL PAY TO US FOR THE SERVICES

The fees and payment terms are explained in Annexure B (“Fees and Payment”). It is agreed that an amount payable by a party under this agreement is exclusive of GST unless expressly stated otherwise. Our usual GST clause on our website also applies, found here.

4. HOW WE TREAT OUR STAFF AND SUPPLIERS

We will comply with all laws relating to treating our staff and suppliers fairly and refer you to our Code of Conduct and annual Modern Slavery Statement which can be found here: https://www.compass-group.com.au/why-compass/#s-corporate.

5. WHAT HAPPENS IF CIRCUMSTANCES CHANGE

You can ask us to change the Services at any time. If We receive a request, We will let you know the impact on the Fees and let you decide if you want to proceed with the change by accepting our revised Fees or not to proceed. All quotes are based on the information provided by You and are valid only for twenty-eight (28) days from date of issue.

We will only be obliged to provide additional agreed Services if payment of the associated additional Fees has been received in cleared funds or accepted via credit card.

6. THE INSURANCE WE WILL HOLD

We will hold a reasonable level of insurance for public and product liability ($20m in the aggregate), motor vehicle ($10m) and workers comp (as required by law). We will each inform the other if any claims are brought or threatened against either of us in relation to this agreement.

7. HOW WE GIVE EACH OTHER COMFORT AROUND RESPONSIBILITY

We will be responsible to you for any financial impact where We are negligent or have wrongfully caused you loss and you will be responsible for any financial impact to us where You, or any of your guests or invitees, have negligently or have wrongfully caused us loss, provided the amounts We are responsible for do not exceed the Fees. It is agreed that each party will not seek to recover from the other any ‘consequential loss’.

We do not accept any responsibility for ensuring the safety of food, products or services brought to or arranged at the Venue by You, a function guest, or third party (other than our sub-contractors), otherwise known as “External items”. We will not be responsible for any loss, damage or expense incurred by you in relation to the External Items, including any food safety issue.

8. EACH PARTY WILL KEEP INFORMATION CONFIDENTIAL

Each party will keep this agreement confidential except as may be required by law or to properly perform the Services.

9. HOW WILL OUR ARRANGEMENT END

a)We may cancel this agreement or offer alternative dates or venues, with reasonable advance written notice where possible, if instructed to do so by the Venue Owner or its agents, any government body or emergency service, or if the Venue or its associated facilities are unfit for use, and You shall receive a full refund of any deposit paid.

b)We may terminate this agreement if You fail to remedy a non-compliance with this agreement within seven (7) days of being notified in writing by Us of the non-compliance, and if this Agreement is terminated by us under this clause a Cancellation Charge will be applicable as set out in Annexure B.

c)A cancellation by You must be received in writing, approved by the Venue Owner, and acknowledged by Us. If You cancel the Services, a Cancellation Charge will be applicable as set out in Annexure B.

10. WHAT HAPPENS IF THERE IS AN UNEXPECTED MATERIAL CHANGE?

If the introduction or binding change in the interpretation of any statute, regulation or by-law or the imposition by government or by a local authority of any tax, royalty, fee, toll or direction, or a material adverse change in market conditions or costs of input goods or services forming part of the Services, or a change in your the assumptions in the Fees (each a “Change Event”) causes us to incur a material increase in costs, We will be able to include those increased costs in the Fee, with effect from the date of each Change Event.

11. WHAT HAPPENS IF SOMETHING UNEXPECTED HAPPENS THAT AFFECTS U

Subject to clause 9(c), each party will be relieved from their obligations to the extent We or the Services are impacted by a circumstance beyond the reasonable control of the impacted party provided the affected party is using reasonable endeavours to mitigate the impacts.

12. SPECIAL DIETARY REQUIREMENTS

a)We do not guarantee that any meal will be 100% free of all traces of nuts, dairy, gluten or other products that may produce allergic reactions in certain people due to the potential of trace allergens in the working environment and supplied ingredients. Special allergy arrangements must be discussed with Us at least 14 business days prior to the event. Your guests who have requested a special dietary meal have the responsibility to identify themselves to our staff.

b)Where special dietary requirements are required for a significant number of function guests, additional charges may apply which We will quote on a case by case basis.

13. VENUE CONDITIONS AND SAFETY

a)All functions and events booked with Us are subject to the approval and conditions of the Venue Owner. These conditions may include for example access and noise restrictions relevant to the type of Venue. Smoke detectors cannot be isolated under any circumstances.

b)Any special Venue Owner conditions are set out in the Site Specific Requirements of this agreement.

c)All external contractors engaged by You must complete and return the “External contractor terms and conditions” sheet prior to arriving at the Venue these can be obtained from Our event coordinator.

d)Functions commencing after five (5pm) require Security which will be invoiced to and paid for by You and detailed on the event sheet, based on the following:

i.Functions under 100 confirmed guests require at least two (2) security guards.

ii.Functions of between 100 and 260 confirmed guests require at least three (3) security guards.

iii.Functions over 260 guests will be quoted on a case by case basis.

iv.Security will be invoiced for the duration of the event plus one and a half hours (for pre and post event).

v.Any additional special security requirements for the Venue are set out in the Site Specific Requirements of this agreement.

e) University balls, sporting and other club events, graduation events and school formals require additional security to that stipulated in clause 13(d) as determined by Us and a $1,500 bond.

f) University balls, graduation events and school formals require a parent/teacher to student ratio of at least 1:35.

g) We will abide by laws relating to the Responsible Service of Alcohol and Occupational Health & Safety and reserve the right to:

i.request identification from any person in any function space;

ii.refuse entry to function space of underage, intoxicated or dangerous persons;

iii.refuse service to a function guest;

iv.refuse entry of or remove any foreign beverage or food substance; and

v.refuse entry to or remove any guest who, in our reasonable opinion, acts inappropriately towards any person providing the Services or any other guest.

h) You are at all times required to assist Us in enforcing any action reasonably required under this clause. If You fail to do so, We may discontinue the Services and close the facilities provided it is reasonable to do so. This includes closing any balconies should items be thrown from them or closing the function space if abusive or inappropriate language is used.

i) If We close the facilities in accordance with clause 13h), You will be deemed to have breached this agreement, and the highestCancellation Charge will apply.

j)We are not liable for any loss or damage to You or function guests as a result of any reasonable action taken by Us in response to the types of matters set out in this clause except to the extent caused by our negligence.

14. OTHER GENERAL PROVISIONS

The boilerplate provisions found on our website here: https://www.compass-group.com.au/why-compass/#s-corporate also apply to this agreement

ANNEXURE A - DESCRIPTION OF SERVICES

1.**SERVICES**

a)We are the caterer to the Venue, appointed by the Venue Owner. You wish to hire the Venue and engage Us to provide catering services at the Venue.

b)Compass Group will invoice the Client for any Zoo activities requested

c)The Musicians Award stipulates that all band members must receive a full meal after working 4 hours. The charge is $50.00pp, to be consumed in the staff area unless otherwise informed.

d)Functions held on Public Holidays will incur a surcharge on the total cost of food & beverages of 25%. This cost is to cover additional labour costs associated with the Modern Award penalties.

e)General cleaning is included in the cost of the function. The Client may incur additional charges in the instance where an event has created cleaning requirements that are considered, in the opinion of Compass Group, to be over and above normal cleaning.

2. ZOOS VICTORIA CONDITIONS

a)All functions and events booked with Compass Group are subject to the conditions of Zoos Victoria. These conditions may include access and noise restrictions for the protection and welfare of the Zoo animals.
b)Smoke machines, sparklers, naked flames, balloons, streamers, confetti, rice, rose petals, straws, party-poppers, balloons and flutter are not permitted within the grounds of Melbourne Zoo and Werribee Open Range Zoo.
c)Smoke detectors cannot be isolated under any circumstances.
d)All external contractors engaged by the Client must complete and return “External contractor terms and conditions” sheet prior to arriving at the Venue these can be obtained from the Event Coordinator.
e)The Zoo is a smoke-free zone and smoking in the Zoo is not permitted. Pass-outs are available from gate staff. Smoking is permitted under the authority of Compass Group after 5pm.
f)The Zoo has the right to cancel or to transfer a function to an alternative venue in the Zoo if the Zoo determines that a function may have a negative impact on the health and well-being of its animals.
g)After hour function experiences and guided tours are subject to approval and not available on event nights. All experiences and tours are subject to last minute changes/cancellations in the event of an Animal emergency, exhibit assets/works or safety issues.All animals have a choice and control during these experiences, which may on rare occasions, result in limited viewing or animals off display.
h)The Zoo is a Quarantine Venue therefore there are restrictions surrounding plants and animals being brought into the grounds. Under no circumstances are any plants of the Myrtaceae family or any animal of any kind to be brought onto Zoo grounds e.g. horse and carriage, petting Zoos and Entertainers Props. All third party entertainers must comply with instructions given by the Event supervisory team where this advice affects the safety and wellbeing of guests and property. Entertainers are not permitted to drink alcohol whilst contracted on site. Vehicle access can be arranged for deliveries through Compass Group. Bicycles are prohibited within the Zoo grounds.
i)All media arrangements need to be approved by Zoos Victoria 5 days prior to event date

3. ESTIMATED FEES

ANNEXURE B - FEES AND PAYMENT

1. DEPOSIT REQUIREMENTS

a)We will issue You with a deposit invoice based on the following amounts:

Event Services

25% of the total minimum spend of the event Services or $2000 (whichever is the higher value) or $250 for Kids Birthday Parties

External Events (functions not catered for within the Venue)

50% of the total minimum spend of the External Event

2. EVENT DETAILS AND VARIATIONS

a)An event sheet form with details of the Services requested (including the known charges and an estimate of any variable charges in relation to those Services) will be issued to You.
b)The event sheet form must be signed or agreed in writing by You to verify the menu, beverage, pricing, timing and staffing details with an estimation of guest numbers and returned to Us at least ten (10) clear business days prior to the date of the required function Services.
c)If a signed event sheet form is not received by Us within ten (10) clear business days of the function date, We reserve the right to cancel the Services or proceed with the Services in accordance with the original event sheet submitted.
d)We reserve the right to cancel without notice catering and/or venue hire should You fail to meet any stipulated time-lines and retain the benefit of any deposit or other monies RA Venues has received. Time is of the essence.
e)Venue hire includes one (1) hour bump-in/set-up time prior to the scheduled commencement of the function and concludes one (1) hour after the scheduled conclusion of the function. Any additional bump-in, set-up, and bump-out times can be quoted upon request.
f)You are prohibited from on-selling the function, or tickets to the function, without our prior approval which We may withhold in our absolute and sole discretion. We reserve the right to cancel the on-sold event or refuse any on-sold ticket at any time without notice.

